

# #269581 - CESA #3 Unable to file 471

REOPEN CASE

Summary

News

Related Actions

## Case Details

**Topic**

FCC Form 471 - Form Questions

**Created By**

Clark Jillson

**Status**

Closed

**Created On**

3/15/2019 10:27 AM EDT

**Priority**

Medium

**Organization**

COOP ED SERVICE AGENCY 03

**Inquiry Type**

Web

## Case Description

**Description** BEN# 133036 COOP-ED-SERVICE AGENCY 03 is a applicant type school, ESA School District with no schools.

We are currently wrongly classified and unable to file a 471. We wish to file a 2019 471 for our Internet access.

## Case Artifacts

### Documents

Name	Uploaded By	Upload Date
Capture	Clark Jillson	3/26/19 3:25 PM

### Attachments

Attachment	Attachment Type
No items available	

## Case Thread

User	Note	Date
USAC	<p>Thank you for contacting USAC Client Service Bureau regarding FCC Form 471.</p> <p>The child entity has been created and linked. 17021917</p> <p>If you have any questions or believe this case was closed incorrectly, please re-open this case or contact us at (888)-203-8100.</p> <p>Thank you, Jasmine A. Universal Service Administrative Company (USAC) Client Service Bureau (888) 203-8100</p>	3/28/2019 3:25 PM EDT
Clark Jillson	Here's the error message we see ....	3/26/2019 3:25 PM EDT

User	Note	Date
USAC	<p>Thank you for contacting the USAC Client Service Bureau.</p> <p>USAC is aware that certain Entity Type changes cannot be processed due to an EPC system limitation. Do not wait for your entity type change request to be completed. We are advising that all applicants who are experiencing entity blockers to go ahead and file their FY 2019 FCC Form 470 and update the narrative section with the correct entity types. This also applies for the FY 2019 FCC Form 471, before certifying the application the narrative section should be updated with the correct entity types.</p> <p>Your case has been escalated to Customer Service Management at USAC who are working to get this issue resolved. Once a solution has been identified they will update this case with next steps.</p> <p>Thank you, Sabrina Glover Universal Service Administrative Company (USAC) Client Service Bureau (888) 203-8100</p>	3/18/2019 9:05 AM EDT

## Case Contact

**Case Contact** Clark Jillson